

RETURNS

REFUND

Please complete the return form below and enclose it with the returned goods to:

Little Pals, Lemonpath Ltd, Unit 1, Wanlip Road, Syston, Leicester, LE7 1PD.

Clothing and Welly Boots should be returned unworn and unwashed within 14 days of receipt. We recommend that you obtain proof of postage when returning parcels because we cannot accept responsibility for items that fail to reach us.

Refunds are always made to the credit card used in original purchase.

EXCHANGE

We offer a 14 day policy for exchanges. In order to process your exchange efficiently we ask you to follow the refund procedure (as stated above) and mark an exchange as the reason for the return. Our Customer Services will then call you to refund your initial order including delivery upon receipt of returned goods in an unworn and saleable condition. Our adviser would then process your new order and apply a new delivery charge and can have your replacement items dispatched on a new order - we will not dispatch replacement items until we have received the exchanged items.

QUERY

If you have questions regarding your order, please send us a message by email via "Contact Us" or call us on 01829 260715.

RETURNED ITEMS				
Description	Size	Colour	Qty	Tick (If refund required)

REASON FOR RETURNS

Faulty	
Wrong Item	
Dislike	
Poor Fit	
Exchange	
Other	

Customer/Order Number:

Date:

Customer Name:

Customer Address:

Postcode:

Email: (Please include email address for confirmation of refund)

Daytime Tel: